

2008 SB 800 Claims Workshop

MARCH 5, 2009
8:30AM – 12:30PM

University of Phoenix
7901 Stoneridge Dr., #100
Pleasanton, CA 94588
(800) 266-2107

Based on the findings of the California Homebuilding Foundation's SB800 Survey, in the event of an SB800 claim, most companies are unprepared. There is no better time to train your employees on the handling of a claim. Join us for this informative and interactive workshop in your area.

Speakers will include many of California's most highly regarded SB800 professionals.

4.25 MCLE Credits Available

AGENDA

8:30am Intro / Overview

Impact of CD claims in a Post SB800 world:

- When does SB800 apply?
- Opting out of chapters 2 / 4
- Managing expectations – notice of HO of SB800 – Strategies for Home Builders
- Setting expectations – builders and trades

8:45am Claim Process

- Document retention
- Communication process – importance of time frames
- Who to involve in the process
- Inspections – who, when and how
- Offers, fixes and resolution
- The mediation process
- What happens if things are still not resolved?

9:45am SB800 HOA Claims

- Background history
- How HOA claims are different

10:15am Breakout Groups – Varying Scenarios

- Small groups of 6 – 8 people – Goal is to outline response to a narrative
- SB800 claim scenario and return to group and share how your group responded to the claims.

12:30pm Q & A and Closing Remarks

PRESENTED BY



California
Homebuilding
Foundation

WORKSHOP SPEAKERS:

Mr. Steve Holland,
Morgan Miller Blair

Kathleen Carpenter Cooper,
White & Cooper

Alan Packer,
Newmeyer & Dillion

REGISTRATION

Company _____

Address _____

Phone _____

E-mail (required) _____

Attendees: 1. _____ 2. _____ 3. _____

4. _____ 5. _____ 6. _____

Early Registration (through Feb 19): **Late Registration** (Feb 20 – March 5):

HBANC Members: \$99 / Non-Members: \$115 HBANC Members: \$115 / Non-Members: \$135 Total: \$ _____

Visa Mastercard Check enclosed (payable to CHF)

Name on Credit Card _____

Credit card number _____ Exp. date _____

CRV code (last 3 digits on back of card) _____ Signature _____

Registrations must be paid in advance. Mail this form with a check payable to California Homebuilding Foundation (CHF), 1215 K Street, #1201, Sacramento, CA 95814; or fax this form with credit card payment to (916) 340-0634. For more information, contact Terri Brunson at (916) 340-3340 or tbrunson@mychf.org.

Cancellations 48 hours or less before the event are non-refundable.